

# Boiler and Combination Heating and Hot Water System Replacement Program application

Invoice must be dated on or after March 1, 2019.

**IMPORTANT – See Part V, Section 1 for exceptions, exclusions and equipment requirements. Emergency replacements are not eligible.**

## Part I – details and eligibility

### Applicant and property information

Property must be an existing residential dwelling serviced by natural gas or propane through FortisBC. The rebate will be issued by cheque and mailed to the account holder. **Only one rebate per system per account allowed.**

Account holder first name	Account holder last name	Phone number	Email	FortisBC natural gas account number	
Installation address			City	Province BC	Postal code
Mailing address (if different from above)			City	Province	Postal code

### New boiler information

- The new boiler or combination system must be installed by a licensed contractor with a valid BC business license for the trade applicable to the installation work.
- [View our directory](#) for help finding a gas contractor.  
Note: your gas contractor may also be eligible for an incentive directly from FortisBC.
- The boiler or combination system must be installed with a two-pipe direct vent system\*. A photo of your system must be submitted with your application.**
- The old space heating system must not be re-used/installed at a different location. Applicant is responsible for disposal or recycling.

\*Excludes P9 systems

Rebate	Brand name/make	Model number	Invoice date (Yr/Mth/Day)	Total cost (appliance and labour, excluding taxes)
	View eligible brands/models and associated rebates at <a href="http://fortisbc.com/boiler">fortisbc.com/boiler</a>			
All eligible boilers <b>\$1,000</b>				
All eligible boiler/water heater combination systems <b>\$1,200</b>				
<input type="checkbox"/> Type 1. Boiler with direct tank <input type="checkbox"/> Type 2. Boiler with indirect tank <input type="checkbox"/> Type 3. P9 Combination systems <i>See part IV to claim your \$300 two-upgrade bonus.</i>				

### Contractor information

Business name		Installer name		
Installation permit number	Permit date	Technical Safety BC gas contractor licence number		

### Original/existing boiler/water heater information

Please have your contractor assist with providing the information below.

Estimated remaining life for old space heating system (in years)	Estimated water heater remaining life (in years)	Age of replaced heating system (in years)
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## Part II – applicant declaration

- I confirm I meet the program eligibility criteria and that all information I have provided to FortisBC is true and correct.
- I have read and agree to the terms and conditions contained in this application.
- Optional:** I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services and programs.  
Note: You may withdraw your consent at any time. For more information, visit [fortisbc.com/privacy](http://fortisbc.com/privacy).

Applicant name (please print)	Applicant signature	Date (Yr/Mth/Day)
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### Submit these mandatory documents to receive your rebate:

- |  |  |
|--|--|
| <input type="checkbox"/> completed application form signed by applicant      | <input type="checkbox"/> photo of the equipment as installed clearly showing the two-pipe direct vent system   |
| <input type="checkbox"/> copy of itemized invoice with make and model number | <input type="checkbox"/> copy of completed boiler commissioning sheet from installer (page 3); Note: keep a copy of this sheet with your boiler for reference during future servicing. |

### To claim your rebate

<b>By mail, send to:</b> Boiler and Combination System Replacement Program FortisBC Energy Inc. PO Box 9090, Surrey BC V3T 5W4	<b>By email, send to:</b> <a href="mailto:boiler@fortisbc.com">boiler@fortisbc.com</a>	Applications must be postmarked or emailed within 6 months of the date on the invoice. Processing may take up to 90 days. For more information, visit <a href="http://fortisbc.com/boiler">fortisbc.com/boiler</a> , email <a href="mailto:boiler@fortisbc.com">boiler@fortisbc.com</a> or call 1-800-663-8400.
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### Part III – additional information

Was the purchase of your new space heating system planned before you learned about the rebate?

Yes  No  Don't know

Without this rebate, what would you have done?

Purchased the same system anyway  
 Purchased a less efficient (less expensive) furnace/boiler  Don't know

How influential was this rebate in your decision to purchase the boiler?

Very influential  Somewhat influential  Not very influential  
 Not at all influential  Don't know

Because of the rebate, did you purchase your boiler sooner than you had planned?

Yes  No  Don't know

### Part IV – \$300 two upgrade bonus

You may be eligible for the \$300 two-upgrade bonus if you install at least two (2) eligible upgrades on or after September 28, 2018.

**Please note:** Installing an eligible combination heating and hot water system is considered two upgrades and qualifies for the bonus. Boiler replacements are considered one eligible upgrade. For a list of all other eligible upgrades and bonus terms and conditions, please visit [fortisbc.com/homerebates](http://fortisbc.com/homerebates).

Yes, please flag me for the \$300 two-upgrade bonus.

### Part V – Additional terms and conditions

#### 1. Space Heating System Requirements

(a) Existing/replaced space heating system

(i) must be an operational non-condensing natural gas system that is a minimum of 10 years old;

(ii) emergency replacements are NOT eligible. It is deemed an emergency replacement if existing space heating system requires over \$1,000 in repairs (parts & labour, excl. taxes) or is deemed unsafe.

(b) New/replacement space heating system

(i) new space heating system must replace an existing natural gas system at the premises and be the primary source of heat;

(ii) new space heating system must be listed on [fortisbc.com/boiler](http://fortisbc.com/boiler);

(iii) new space heating system – excluding P9 combination systems - must be installed with a two-pipe direct vent system, despite manufacturer's instructions permitting alternatives.

2. **Program changes.** FortisBC may modify or terminate the program at any time and for any reason. Dates are subject to change. Number of available rebates may be limited.

3. **Rejection of applications.** FortisBC reserves the right, in its sole discretion, to reject applications which are late, incomplete, inaccurate or illegible, or do not meet program requirements or which include an invoice not containing required details. FortisBC is not responsible for late applications. Applications and invoices submitted electronically are at applicant's sole risk.

4. **Rebates.** Rebates cannot be assigned. Applicant is responsible for any applicable tax on rebate. FortisBC is under no obligation to, re-issue a rebate which has been returned as undeliverable or to replace a stale-dated rebate cheque. Only one FortisBC program rebate per system per dwelling is available.

5. **Site Visits.** The applicant will provide or ensure FortisBC is granted access to the property upon request to enable FortisBC to verify the installation and operation of qualifying equipment.

6. **No liability.** FortisBC, not being the designer, manufacturer, provider or installer of the equipment, makes no representation or warranty whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any equipment or service, or skill of any contractor. FortisBC accepts no liability or responsibility for the equipment, the services or use of any contractor.

7. **Use of Information.** The applicant acknowledges, consents and agrees FortisBC may:

(a) contact the applicant to administer, verify compliance with, and evaluate the program, and to conduct surveys;

(b) may collect and use information (including personal information), whether provided by the applicant or the installation contractor, obtained during site visits, or contained in, or forming part of, any documents submitted as part of the application, and disclose the information to affiliates, contractors, representatives, agents and funding partners (including the Province of British Columbia and Government of Canada) to process, administer and evaluate the Program and the incentives, to monitor and assess compliance with these terms and conditions and to develop other energy conservation programs;

(c) retrieve bill data for a period of one year prior to, and three years after, the service date to evaluate consumption behavior and energy savings attributable to the program, and to collect, use and disclose such bill data pursuant to (b) above.

For more information on FortisBC's Privacy Policy, visit our website at [fortisbc.com/privacy](http://fortisbc.com/privacy).

# Boiler commissioning sheet

## Applicant instructions:

1. Ask your contractor to complete this sheet. Your contractor will run a series of tests on your new high-efficiency boiler to gather the required data.
2. Submit a copy of this sheet with the rest of your rebate application package.
3. Keep a copy with your boiler. This sheet will provide valuable information when your boiler is serviced in the future.

## Why is commissioning important?

Commissioning of a high-efficiency boiler helps to ensure it's installed and operating correctly. The benefits of a properly commissioned boiler include lower operating costs, potentially greater equipment longevity and less maintenance over its lifetime. Additional benefits include improved home comfort and a boiler that will run smoothly and quietly.

Contractor business name		Boiler installation date (Yr/Mth/Day)	
Installation address	City	Province BC	Postal code
Boiler make and model		Boiler serial number	

Mechanical room	Operation	
1. Gas inlet _____ inches W.C.	4. Clocking the meter (at high fire) CALCULATE BTU INPUT: _____ BTU/H	5. Central heating supply temperature _____ °F
2. At low fire (static) _____ inches W.C.		6. Central heating return temperature _____ °F
3. At high fire _____ inches W.C.		

Safety	Complete this section only if a combination heating and hot water system was installed
7. Static water pressure (when boiler pump is off) _____ PSI	10. Cold water inlet temperature _____ °F
8. Boiler flow switched checked? <input type="checkbox"/> Yes <input type="checkbox"/> Not required	11. Hot water outlet temperature _____ °F
9. Low water cutoff tested? <input type="checkbox"/> Yes <input type="checkbox"/> Not required	12. Adequate water heat at faucets? <input type="checkbox"/> Yes (if no, make appropriate adjustments)
	13. Mixing valve used? <input type="checkbox"/> Yes <input type="checkbox"/> Not required

